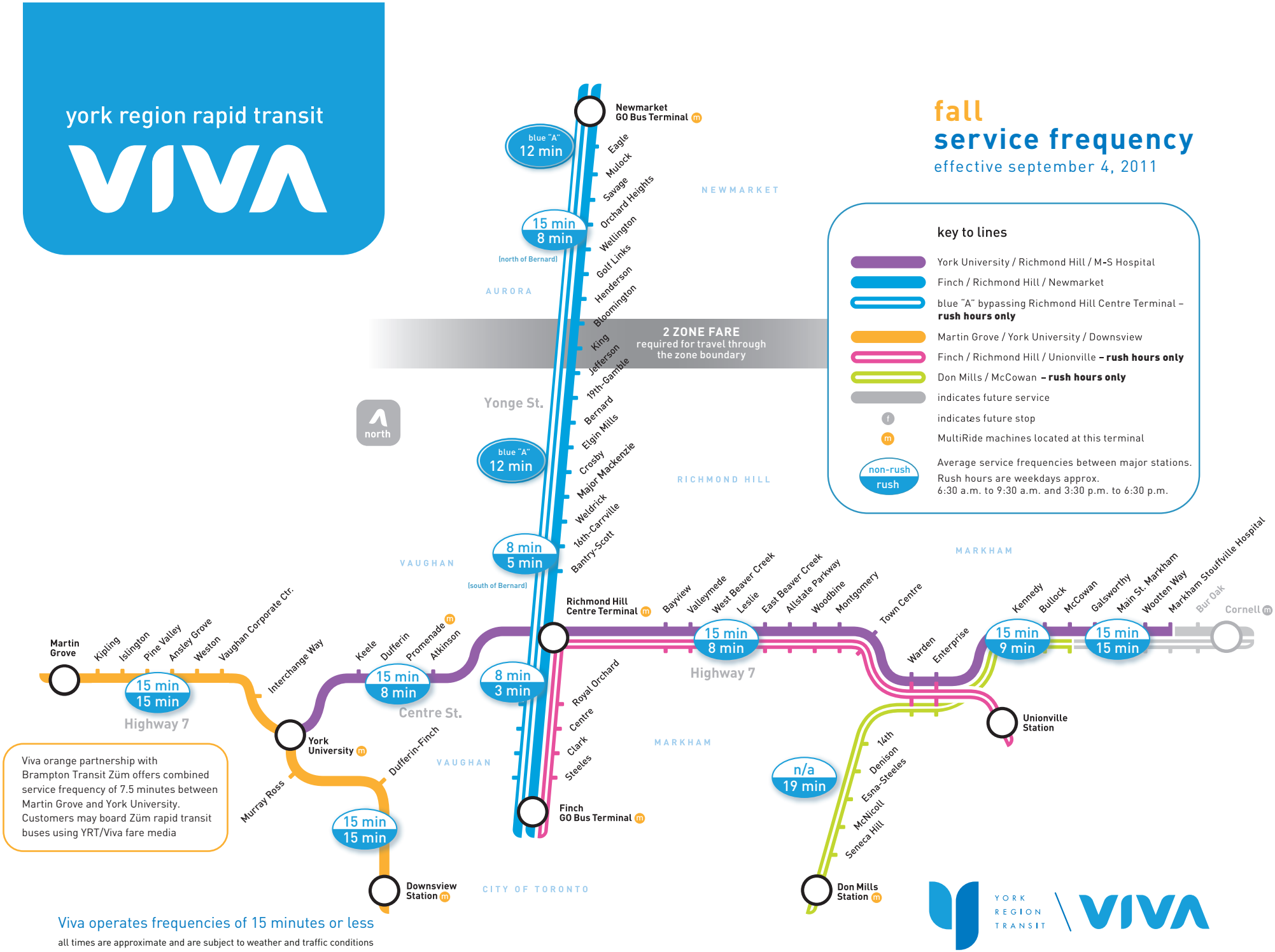
fall service frequency

effective september 4, 2011